

Where to Seek Dental Treatment in Waterloo Region

Limited Supports are Available to Some Individuals

FOR CHILDREN AND YOUTH 17 AND UNDER: Healthy Smiles Ontario (HSO)

HSO is a publicly funded program that pays the cost of dental services including urgent and emergency dental issues.

- Your family must meet the income eligibility requirements
- Your child is automatically enrolled in the program if you or your child receives benefits through Ontario Works, Temporary Care Assistance, Ontario Disability Support Program and Assistance for Children with Severe Disabilities
- Urgent and emergency oral health issues are also covered by Healthy Smiles Ontario: Emergency and Essential Services (EESS)

For more information or to apply:

- Go to www.ontario.ca/healthysmiles
- Call Service Ontario INFOLine toll-free at 1-844-296-6306 (TTY toll-free at 1-800-387-5559)
- Call Region of Waterloo Public Health and Emergency Services at 519-575-4400 (TTY 519-575-4608)

Region of Waterloo Public Health Dental Clinics

Basic dental care for children and youth 17 years and under, whose family meets the income thresholds for financial eligibility.

For more information call **519-575-4400** dial extension 3086 (for Waterloo clinic) or dial extension 3088 (for Cambridge clinic).

FOR ONTARIO WORKS (OW) ADULT RECIPIENTS:

Adults who are recipients of Ontario Works and their dependent children 18 years and older are eligible to receive emergency dental care.

Ontario Works recipients as well as Ontario Disability Support Program recipients may also be eligible to receive denture care, including new dentures, repairs, relines and adjustments. These services require preapproval.

For information about OW Adult emergency care or eligibility for denture services, call Region of Waterloo Public Health Dental Program at 519-575-4400, ext. 5010.

FOR ONTARIO DISABILITY SUPPORT (ODSP) ADULT RECIPIENTS:

ODSP recipients are entitled to **Disability Health Benefits** basic dental services, including preventive and restorative work. If you are no longer eligible for the ODSP because your income is too high, and you and your family have high health costs, you and your family may be eligible for **Extended Health Benefits**.

If you are leaving the ODSP for paid work, and you do not have comparable health coverage from your employer, you and your family may be eligible for the **Transitional Health Benefit**. Talk to your caseworker, or call your local ODSP office at 519-886-4700 or Accerta at 1-800-505-7430.

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FOR ADULTS:

Region of Waterloo Public Health Dental Clinics:

Limited emergency care for relief of pain for adults age 18 years and over who meet the financial thresholds for clinic eligibility.

To determine eligibility or for more information call **519-575-4400**, dial extension 3086 (for Waterloo clinic) or dial extension 3088 (for Cambridge clinic).

FOR PEOPLE EXPERIENCING HOMELESSNESS/AT-RISK:

Community Dental Clinic – The Working Centre provides dental care for adults who are homeless, at-risk of homelessness, or street-involved. For more information about the Dental Clinic please phone Sara (519) 502-2685 or email sarae@theworkingcentre.org

FOR FIRST NATIONS AND INUIT:

Health Canada provides eligible First Nations people and Inuit with a specified range of dental services not covered through private insurance plans or provincial/territorial health and social programs.

Call **1-800-640-0642** for more info.

FOR EVERYONE:

Gift from the Heart: Every April for one day, many Registered Dental Hygienists (RDH) open their clinics to the public who may be financially unable to afford dental hygiene care. Visit

www.giftfromtheheart.ca for more info.

Find a dentist: To find a dentist near you accepting new clients, visit www.oda.ca. Some dentists may allow for service payment plans.

Find an Independent Dental Hygienist:

To find an independent dental hygienist near you, visit <https://odha.on.ca>.

Some may allow for service payment plans and some may provide mobile services.

FOR VETERANS:

Coverage for basic dental care and some pre-authorized comprehensive dental services.

Visit www.veterans.gc.ca/eng or call 1-866-522-2122 for more info.